

A large circular image showing a hand pointing at a tablet screen. The background of the image is a sunset or sunrise over a body of water, with a warm orange and yellow glow. The hand is in the foreground, pointing towards the screen.

# Why us?

Integrated technology solutions  
for your business

+ **Win** more instructions    + **Save** time and money    + **Rent and Sell** more properties

\* Monthly subscription model with no upfront costs or long-term contract. Training included.

**Our approach and desire is to be your long-term technology partner. We provide cutting-edge technology solutions, training and support services – delivering exceptional value.**

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### **GNB Properties**

T: 02037 892 892

E: [gnbproperties@globalnoticeboard.com](mailto:gnbproperties@globalnoticeboard.com)

W: <https://globalnoticeboard.com/estates>

# Agency in a Box

## A whole systems solution

- + Run your office management system from **one place – with one provider!**
- + **Save expense and hassle** of multiple system providers
- + Carry out all your **tasks more efficiently and effectively**



### Monthly subscription model

+ Our Properties App	£60
+ Agency Management Console	as standard
+ Interactive, mobile-optimised website	£60
+ Social media integration/automation	£25
+ Inventory Management	£60
+ 360° virtual property viewings*	£60
+ Lettings and Management Module	£120
+ Sales Progression Module	£60
+ Sub-total if ordering individually	£445

**Upgrade to a premium website**  
and your Agency in  
a Box will cost

**£385**  
per month (plus VAT)

**Upgrade to a deluxe website**  
and your Agency in  
a Box will cost

**£410**  
per month (plus VAT)

**Get all 7  
for  
£295**  
per month (plus VAT)

### An unparalleled range of integrated technology solutions

- + **Win** more instructions
- + **Save** time and money
- + **Rent and Sell** more properties



Order everything you need to run your agency in one suite of best-in-class technology solutions. We will help you get you up and running quickly. We provide personalised support and training should you need it.

\* Plus additional one-off charge of £300 to purchase Omni-Camera and tripod All prices are plus VAT



## Why Mobile Apps?

# Immediate response

Sometimes people ask **why you need a mobile app** when you have a mobile-optimised website. So, what's the difference?

### Having a mobile app for your business will allow you to:

- + **Send real-time push notifications** direct to client's mobiles immediately as suitable property comes on the market
- + Give your clients the **first look at the best properties**
- + **Engage with clients** faster and more easily
- + **Showcase properties** attractively to client's smartphones, where they spend most of their time, whenever and wherever is convenient for them

### Set yourself apart with an outstanding range of features! Key features:

- + 360° virtual property viewings
- + Send marketing materials directly to client's mobiles
- + Send real-time notifications of suitable property
- + Instant chat feature
- + Automated appointment booking
- + UBER integration
- + Google Street View
- + Location Maps
- + Fully customised in your branding
- + Available in over 40 languages
- + Multiple views of app: Applicant, Agent, Vendor, Landlord, Tenant
- + Agents can upload property images and videos on the move
- + Tenants can report property issues simply and quickly
- + Let customers experience every aspect of a property from their mobile
- + Inventory checking capability using 360° property images

### Let your clients buy and rent property more conveniently than ever before!

- + People now organise their lives through their smartphone whenever is convenient in their daily activities, e.g. on the bus, train or waiting for an appointment
- + Communicate in real-time on their phones
- + Respond to enquiries instantaneously
- + Set yourself apart



Your mobile app helps you to win new instructions, sell and rent more property and save time – whilst delivering a unique client experience. Increase the impact further by fully integrating with our 360° virtual property viewings, automated social media, and inventory checker solutions.

**£60**  
per month  
(plus VAT)

**2**  
weeks delivery

# 360° Virtual Property Viewings Sell more properties

- + Let clients **view property remotely** whenever is convenient
- + **Showcase properties** more attractively
- + Add **360° property images** to your mobile app or website
- + **Set yourself apart**

**£60**

per month  
(plus VAT)

Delivered in  
**2-4 weeks**  
alongside your  
mobile app and  
360° camera

## Stay ahead of the competition with the latest technology!

- + Clients can **see every inch of a property** remotely
- + Ideal for **overseas landlords** and applicants
- + Qualifies sales leads, **improves conversion rates**
- + **Provide** enhanced client experience
- + **Sell more** property
- + **Exceptional** value
- + **No processing** time

## Top-of-the-range Omni-Camera

- + **360° full HD images** – can be zoomed without losing image quality
- + **Slim-line camera** for use on the move
- + **Stunning** wide-angle lens
- + **Compatible** with Android, iOS, PC, Mac

## Upload 360° property images with the click of a button

**1.**

**Take** 360° image of a property

**2.**

**Upload** image through your app on the move

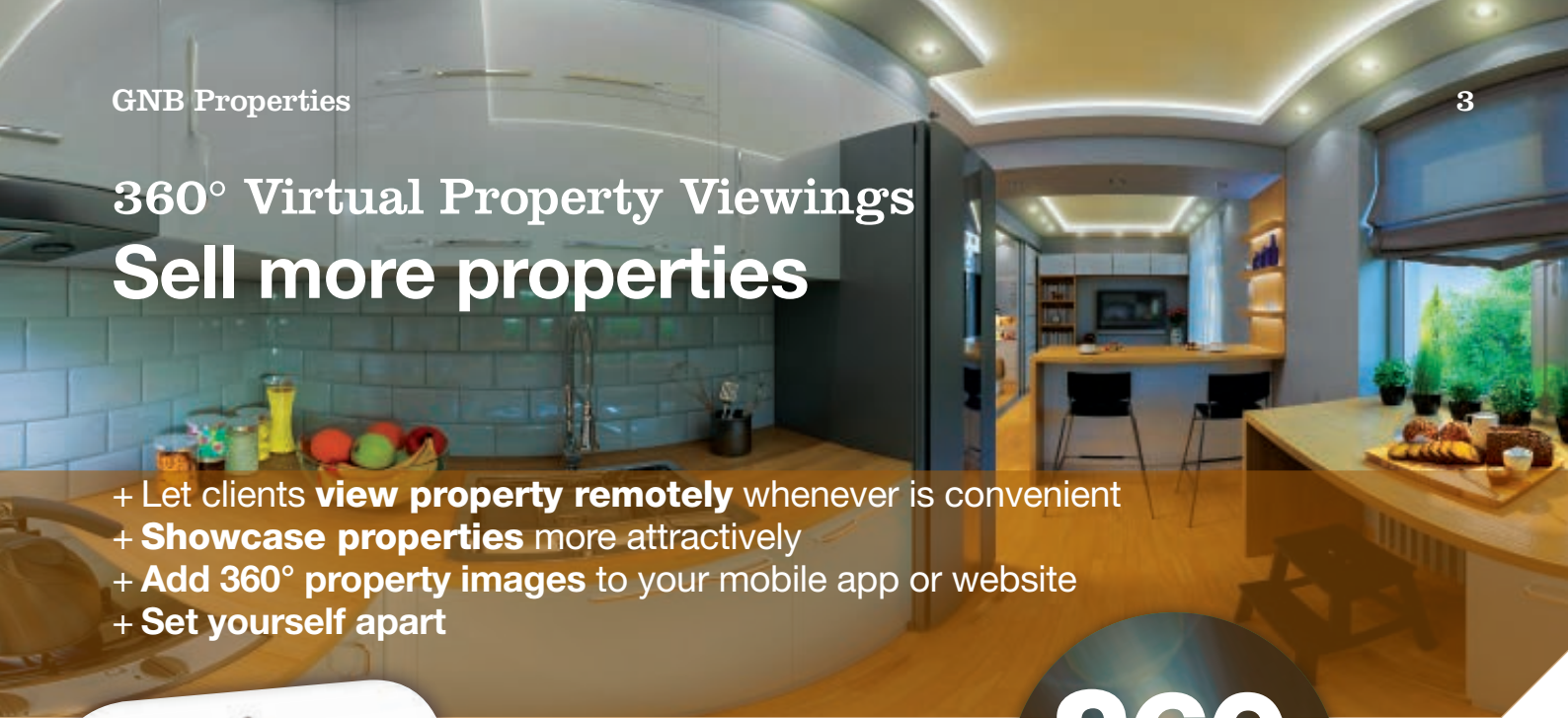
**3.**

**Publish** to all your platforms through your Agency Management Console instantly



Give your clients the ultimate 360° virtual property viewing experience – wherever and whenever is convenient for them. Use leading technology to sell and rent more property – whilst standing out from the competition!

\* The 360° property viewings can only be purchased alongside our mobile Our Properties App (£60 per month) and needs the one-off purchase of the Omni-Camera and tripod (£300). All prices are plus VAT





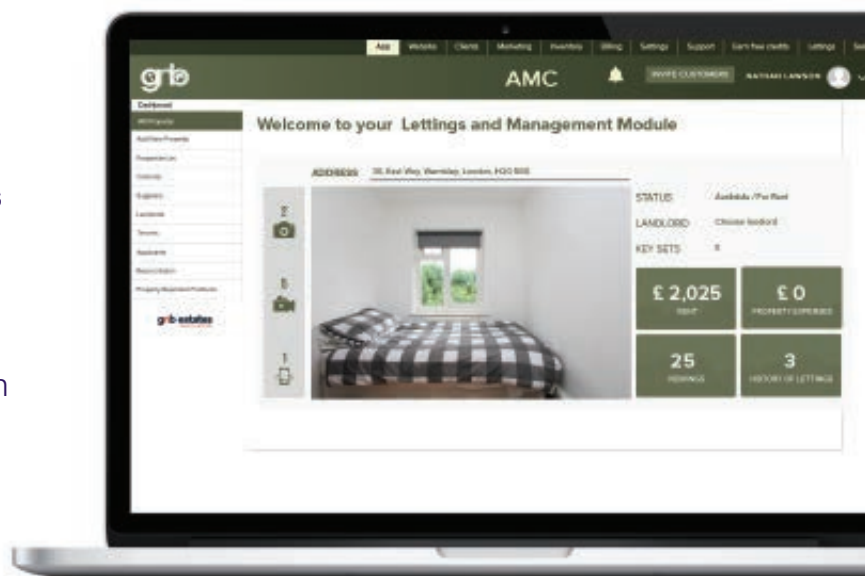
# Lettings and Management Module

## More efficiently and effective

- + **Manage all** lettings & management tasks from one place
- + **Fully automate time**-consuming processes
- + **All rent payment** frequencies supported
- + Month end **landlord and tenant statement generation**, plus automated bank reconciliation
- + **Supports** HMO, marketing and financial reconciliation

### Your Lettings and Management Module enables you to:

- + **Record rent** payments from tenants
- + Generate landlord and tenant **statements per letting**
- + **Alerts** for due/overdue rent
- + **Send rent reminders** and overdue rent notices to tenants by email or letter
- + **Deposit Protection Schemes** integration
- + Applicant **property matching**
- + **Reported** property problems
- + **Reconciliation**
- + **Setup HMO tenancies** with multiple tenants
- + **Split tenant rent** for HMO properties equally or in varying amounts
- + Full set of **letting correspondence** and documentation templates
- + Tenant **account statements** for all or individual tenants - print or email to tenants
- + **Print receipts**
- + **Define management fees** to landlords and agents as percentage of rent or flat fee
- + **Record utility** providers
- + **Store check-in**, check-out meter readings
- + **Alerts dashboard** to flag outstanding tasks, expiring gas safety certificates, etc.
- + **Bar code key log to track keys** checked-out to tenants, staff and contractors\*
- + **Calendar** showing all important lettings & management milestones e.g. tenancy end dates or inspections



**£120**  
per month  
(plus VAT)

Build time  
**4-6**  
weeks



A fully comprehensive lettings and management module, helping you carry out multiple tasks efficiently and effectively. All from one place!

\* Please Note: There is a charge of £100 for 200 bar codes to attach to keys. All prices are plus VAT.

# Automated Property Matching

## Automatically match applicants to suitable property

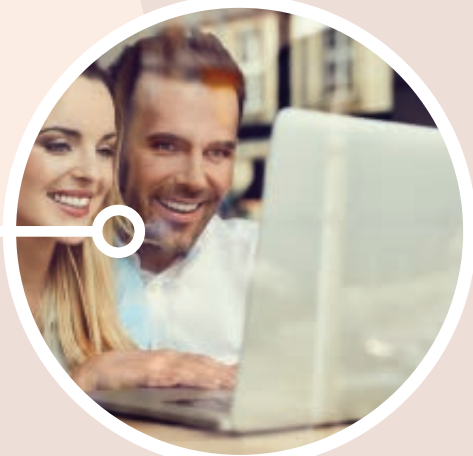
- + **Advanced property matching** for your applicants
- + **Reverse** property matching
- + **Stores search criteria** for future matching

When you add a new applicant into your Lettings & Management Module, it saves their property search criteria. You can then match the applicant to all suitable properties. When you add a new property, you can then also automatically reverse search for which applicants are suited to it.

You may not always have suitable property for all of your applicants. This system remembers your applicant's search criteria for when you do.

You will then receive a prompt to contact your applicant.

- + **Send highly targeted** push notifications
- + Let properties **faster**
- + **Save time**





# Your New Website Sell property faster

- + **Fully mobile-optimised** for all devices
- + **Powerful backend engine** with multiple capabilities
- + Choice of **multiple stylish** themes
- + **Fully customised** with your logo, colours and branding
- + **360° remote property** viewings capability
- + **Editing** capabilities

**"Our new website has transformed our offering. We can now showcase properties in full 360°, so our clients can remotely see every inch of a property. The speed of the build and the customer service was outstanding – as is the value for money."**

**Abhay Lakhain**  
Director, Sequence Properties  
Estate Agents



We keep up with the latest technology developments meaning you do not have to carry out regular updates to your website.





## Option 1 Standard

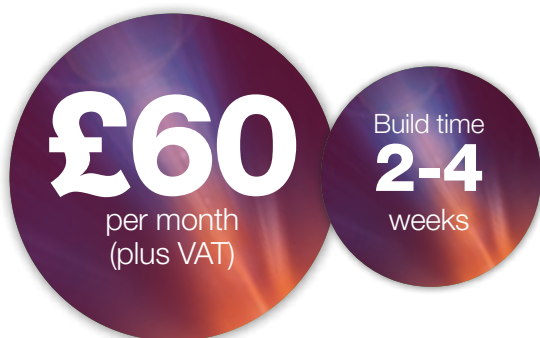
**The following functionality as standard:**

- + 360° virtual property viewings player
- embedded Streetview and directions
- + UBER integration
- + Online booking
- + QR coded window cards – bringing people to your website 24/7 even when you're closed
- + Testimonials
- + Generate and capture leads
- + Bespoke community reports
- + Brochure generation

### Automated feeds to:

- + Rightmove
- + Zoopla
- + On the Market
- + Gumtree\*
- + SpareRoom
- + Facebook
- + LinkedIn
- + Twitter

As well as to your website itself and the Apple and Android mobile Apps



\*Please Note: Charges may apply for automating property feed to Gumtree.

## Option 2 Premium

### The standard functionality, plus:

- + Tailor made design with bespoke page headings
- + Enhanced visual design capabilities
- + Live image animation capabilities
- + Full-page scrolling images

### Plus 3 additional tools:\*

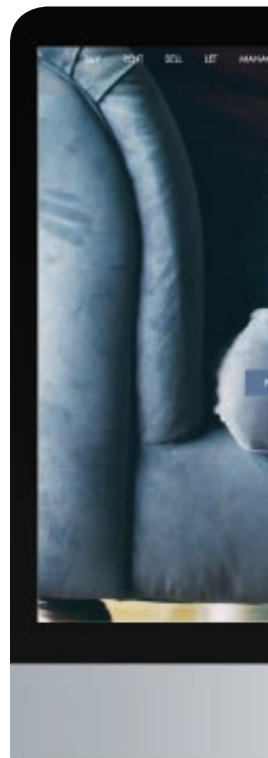
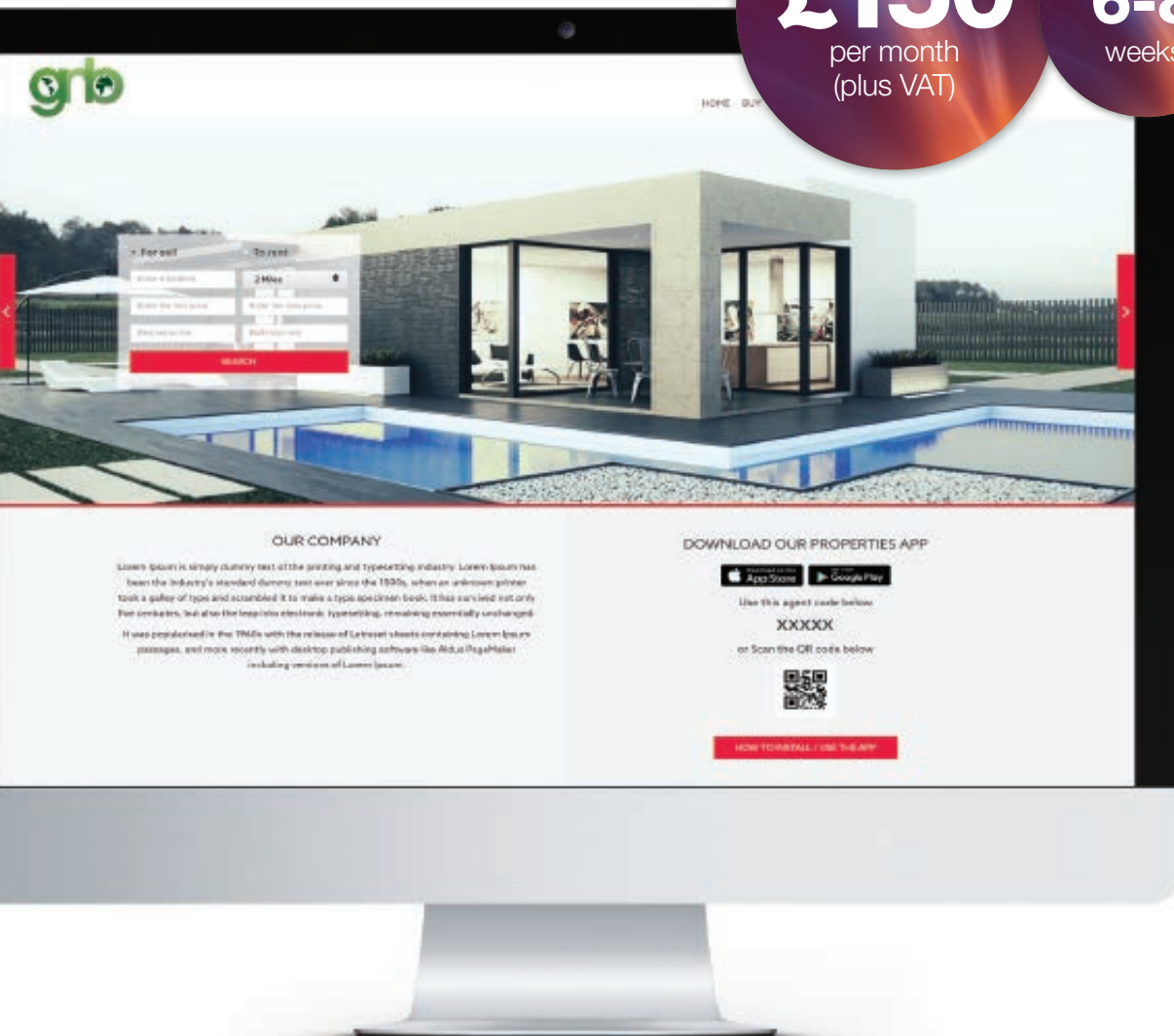
- + Valuation request
- + Landlord and tenant login
- + EPC Generator

\*Each tool sells separately for £10 per month



**£150**  
per month  
(plus VAT)

Build time  
**6-8**  
weeks



### Option 3 Deluxe

#### All the standard features, plus:

- + Language translation
- + Tailor made design with bespoke page headings
- + Enhanced visual design capabilities
- + Live image animation capabilities



**£175**  
per month  
(plus VAT)

Build time  
**7-8**  
weeks

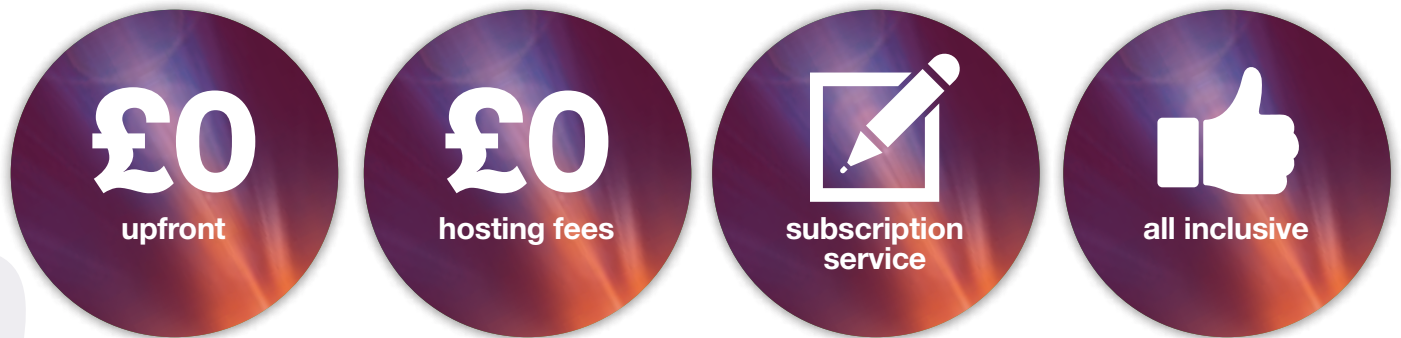
#### Plus 10 additional tools:\*

- + Valuation request
- + Landlord and tenant login
- + Stamp duty calculator
- + Investment calculator
- + Draw search
- + Points of interest – full google places integration
- + Schools index/league table – Ofsted rated
- + Customer feedback forms – improved google rankings
- + EPC Generator
- + Guardian property feed

\* Each tool sells separately for £10 per month  
Plus VAT







## About our websites

### Unrivalled technical support

Our dedicated development team makes sure your new website is built to a very high-standard with a fast turnaround. Our highly trained, in-house technical support team then provides superb ongoing support - whenever you need it.

They have the technical experience and customer service training to provide the very highest levels of care – delivering unrivalled technical support for your business.

### No contract or upfront fees

Our monthly subscription service has no up-front costs. We do not believe in tying our customers to long-term contracts.

If you do not see the value in our offering, you can stop your subscription at any point.



# Sales Progression Module

## Sell property faster

- + Fully **visible sales chain** with multiple agent login
- + **View and respond** to enquiries from any source
- + **Marketing insights** showing listing impacts across all platforms
- + Fully **integrated** solution

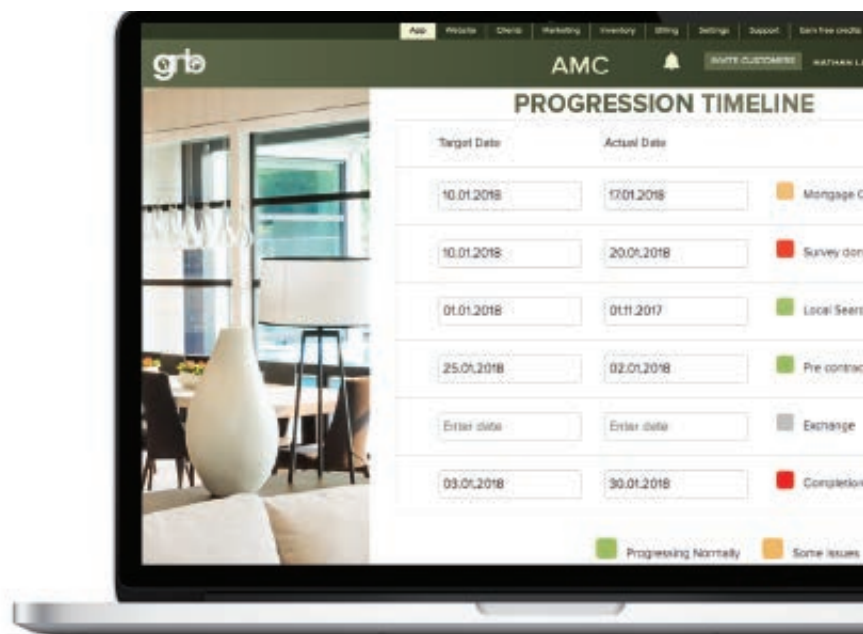
### Our sales chain feature is brand new to the industry!

- + **Shows sales progress** of all properties connected to this sale
- + Other **agents can log in** to fill out their details
- + **Full visibility** of outstanding actions across entire chain
- + Set **target dates**
- + **Speeds** up sales process

**£60**

per month  
(plus VAT)

Build time  
**2-4 weeks**  
(After receiving your data)



### Key features:

- + Sales chain feature
- + Respond to enquiries from any platform
- + Calendar shows viewing requests from any source (Rightmove, Zoopla, your website, mobile app etc)
- + Automatic follow-up prompt 2 days after viewing
- + Auto-booking of viewings
- + Marketing analytics – shows how many views from different platforms. Allow vendor to log in to see impact of postings
- + Auto-generation of memorandum of sale
- + Total history timeline for all properties
- + Key target dates – automatic flagging if behind schedule
- + Applicant search range feature

### Win new instructions with this fully integrated sales progression solution



The Sales Progression Module delivers outstanding value - and is further boosted when integrated with our mobile apps and websites. Set yourself apart and win new instructions with this unique solution!

# In the App Store Your own branded app

- + **Your unique**, fully branded app which clients can find in the App Store
- + **Enhance your reputation** and brand awareness
- + Wide range of **innovative features** setting you apart



- + **360° virtual** property viewings\*
- + **Automated** social media broadcasts
- + **Send notifications** on suitable property to client's smartphones – giving clients the first look at the best properties for them
- + **Automated booking** and appointment scheduling
- + **Manage workload on the move** – add or edit properties, automatically generate property detail sheets
- + **Instant messaging**
- + **Google** Street View
- + Directions with **Uber integration**
- + Available in over **40 languages**
- + Annual **Apple subscription fee** included

## A best-in-class app helping you:

+ **Win** more instructions

+ **Save** time and money

+ **Rent and Sell** more properties

**£2,500**

one-off payment or  
10 monthly payments  
of £300  
(plus VAT)



**£60**

per month  
(plus VAT)



Build time  
**2-4**  
weeks



Let potential clients discover your own branded app in the App Store. We will take care of everything from developing your app to launching it in the App Store.

\* Available for an additional £60 per month plus a one-off £300 payment for a top of the range Omni-Camera and tripod

\*\* It can take Apple 2-4 weeks to approve your new app



# Automated Social Media Without the admin time

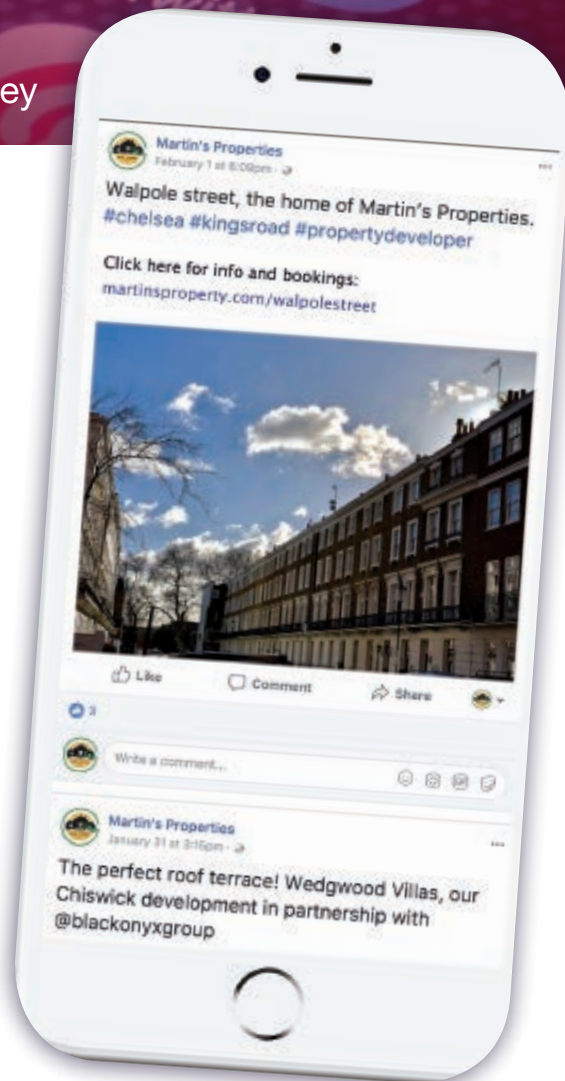
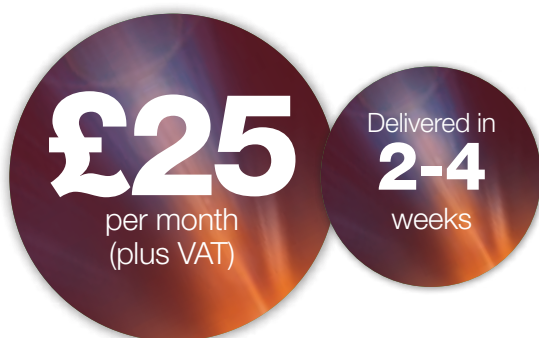
- + **Automated property feeds** to your social media channels
- + **Increase visibility** of property listings
- + **Boost the impact** of your new website
- + Increase your **online presence**
- + **Sell more property** - whilst saving time and money

## Automated property feeds to:



...plus more social media platforms coming soon

We also automate your property feeds to third-party sites including **Rightmove, Zoopla, On the Market** and **Gumtree\***.



## Automated social media in 3 simple steps

1.

**Connect** your Agency Management Console with your social media accounts



2.

**Select** which accounts to post to and how often



3.

**Automatically** post your properties 24/7



Maintain an active social media presence - getting your property listings seen by more people. Fully automated, saving you hours of costly admin time. Spend your time with your clients, and let your social media take care of itself.

\* Please Note: Automated social media is only available if you have purchased one of our websites. Charges may apply for Gumtree. All prices are plus VAT

# Inventory Checker 360° property imaging

- + **Automatically generate** inventory reports
- + **Save** paper work and admin time
- + **360° full HD** property images
- + **Avoid disputes** with tenants



**Labour intensive manual inventory checks and quarterly inspections can be a thing of the past!**

## Key features:

- + **Generate** automated inventory reports
- + Automatically **send by email or letter**
- + **360° full HD images** – can be zoomed without losing image quality
- + **Date stamped images** give irrefutable proof of condition
- + Data **securely stored** in the cloud
- + **Manage multiple properties** from your Agency Management Console
- + **Tenant and landlord can login** and view on your website

**£60**  
per month  
(plus VAT)

Delivered in  
**2-4**  
weeks

## A much more efficient process

**1.**

**Take 360° image** of each room of property

**2.**

**Upload** through your app quickly

**3.**

**Add notes** on your Agency Management Console

**4.**

**Automatically generate** and send reports to tenant and landlord



Use our world-class technology to save countless hours and add huge value to your business.

\*Please Note: The Inventory Checker can only be purchased alongside our mobile Our Properties App (£60 per month) 360° remote property viewing feature (£60 per month) and one-off purchase of Omni-Camera (£300). All prices are plus VAT



## Inventory, Autogenerate Damage Report





# Search Engine Optimisation (SEO)

## Boost your website's visibility on google

- + **Consistently appear higher** on google search results
- + Drive **more traffic** to your site
- + **Ongoing SEO strategy** to give you an edge

### 5 ways we improve your online presence

#### 1. Meta tags

We optimise the non-visible tags within your website's code. This shows search engines what your content is about and helps it be found.

#### 2. Meta description

We also optimise the HTML tags that summarise each page's content. These 'snippets' appear under your page's URL in the search results, so it's essential to be optimised to stand out.

#### 3. Branded links

Replace URLs with shortened, branded links. These are easily remembered, sharable and improve the visibility of your brand.

#### 4. Google My Business listing

We implement and manage this for you to complement the impact of your website. This builds your visibility in Google Maps and Google Search in your community.

#### 5. Google client reviews

We integrate client reviews into your Google My Business page. These reviews add more credibility to your online presence and helps to drive more traffic to your websites.

A dedicated SEO strategy is essential to drive more traffic to your website, and ultimately **help you make more money.**

**£25**  
per month  
(plus VAT)



\* Please Note: This is an additional product to your Agency in a Box

## TV/Video Loop Window Display

# Showcase properties and promotions to passers by

- + **Flexible** and attractive photo and video display
- + **Show special promotions** and third-party advertising
- + We can **remotely control** the screen and support you

### Generate revenue by allowing third-party clients to advertise on your platform as you showcase your properties

- + We provide the software to run your display and can **control the screen remotely**
- + We set up your **video/image feed remotely** too

You will need to purchase the products (listed right), set up your TV, and connect your Portable Mini PC. We can remotely talk you through this if you need any help. We are happy to purchase these products on your behalf, and ship them to you for the prices listed. After that, we then do the rest.

Recover the costs by allowing your trades people, solicitors and surveyors to advertise on your eye-catching display

**Drive more interest in your properties** with an attention-grabbing window display screen. We take care of everything technical, can help updating your video or image loop, and are here to support you if you need it.

### One-off product costs:

43" flat screen TV	£249
Stand	£58
Portable Mini PC	£184
Installation	£200
Sub total	£691
VAT	£138.20
<b>Total</b>	<b>£829.20</b>

### Choose from the individual modules below, paid monthly:

Photo Gallery	£25
Video Loop	£25
Special Promotions Functionality	£25
3rd Party Advertising on your screen	£25

All prices are plus VAT



# Enhanced Client Relationships Training

## Advanced selling skills

- + **Build stronger relationships** with clients
- + **Establish trust** and differentiate yourself
- + **Training customised** to your needs
- + Learn how to **win more new business**

**Our expert trainers will diagnose, design and deliver training courses – fully customised** to your training and development goals. This will help to accelerate your agency's performance & productivity - and help you win new business.

Learn how to offer an unrivalled customer experience – setting you apart from your competitors.

**£1,250\***  
for 2 half-day sessions!

Plus VAT and travel costs

\*Ideal audience size: 5-10 people

### The training is built around:

#### Personal Effectiveness

- + Expectations and desired outcomes
- + Key principles of effective selling
- + Understanding the decision-making process
- + Improving confidence and motivation
- + Taking responsibility and being accountable
- + Setting and achieving goals
- + Effective time management

#### Interpersonal Effectiveness

- + Establishing rapport and building trust
- + Building strong relationships
- + Using conversational intelligence
- + Using effective questioning techniques
- + Handling objections
- + Pre-closing and closing the deal
- + Delivering compelling customer service

### Build on your skills to deliver long-term value to your agency:

- + **Expert trainer** with extensive experience
- + **Enhance your reputation** by providing outstanding service
- + **Build** a highly skilled team



Our courses are interactive, fun and engaging. We ensure the learning is relevant to your agency, and easy to put into practise – improving your performance!



# Making Sure your Agency is GDPR Compliant

## We can help you with this

- + The new EU General Data Protection Regulation is in force from **25th May 2018**
- + This replaces the Data Protection Act 1998
- + **Significant fines** can be issued to those not complying

### Helpful top tips!

#### You will need to clearly explain

- ✓ What data you collect
- ✓ Where you store data
- ✓ How you protect and document data
- ✓ How long you plan to keep the data
- ✓ That you have a reason or function for the stored data

### Your GDPR Consent Checklist

#### Asking for consent

- ✓ Make the request for consent obvious and separate from your T&Cs
- ✓ Ask clients to positively and actively opt in
- ✓ Use plain, clear language which is easy to understand
- ✓ Clearly specify why you want their data and what you'll do with it
- ✓ Name any third-parties that will receive the information
- ✓ Tell individuals how to withdraw consent, and carry this out within a month
- ✓ Ensure that individuals can refuse to give consent, and do not make this a precondition of service

#### Recording consent

- ✓ Keep a record of when and how you got consent from the individual
- ✓ Keep a record of exactly what they were told at the time

#### Managing consent

- ✓ Regularly review consent to check that the relationship, the processing and the purpose has not changed
- ✓ Make it easy for individuals to withdraw consent at any time and publicise how they do so
- ✓ Act on withdrawals of consent promptly and do not penalise individuals who wish to withdraw their consent

#### Other considerations

- ✓ Report data breaches within 72 hours
- ✓ Comply with subject access requests within one month
- ✓ Data portability – individuals have the right to obtain, re-use, or transfer their personal data from one IT environment to another
- ✓ Right to be forgotten – individuals can request the removal of personal data where there is no compelling reason for its continued processing



Just let us know how you're planning to implement GDPR in your business.  
We're here to help.

# Your Agency Management Console Systems Integration & Automation

- + **Manage** all your tasks from one place
- + **Full integration** across all your systems
- + **Automate** time-consuming processes

**Your Agency Management Console is the control room for all your tasks and processes**

- + **Manage automated property feeds** to property portals, social media, websites and app
- + **Integrated calendar** tracking your many tasks and appointments
- + **Alerts** dashboard and overdue notices
- + **Manage** new and existing properties

- + **Automated property detail sheets**, window cards and community reports
- + Automated **Inventory Reports** for landlords and tenants
- + Manage all your clients from one place – **automated emails and letters**
- + **Send targeted SMS messages** to clients for 5p per message
- + **Dedicated modules** for managing your sales and lettings
- + Automated **bank reconciliation**
- + **Raise support tickets** if you need help with anything
- + **Learning** and training resources

We are constantly enhancing your Agency Management Console. We will automate even more of your processes, saving you time and adding more value to your business.

As a technology partner we are responsive to our customer's needs, and welcome your input at any time.



# Our Development Schedule

## Industry leading solutions

- + We are **always developing** and enhancing our products
- + We are always **building new solutions**
- + Delivering **outstanding value** to your business

### Remaining the leading solution for your industry

The 'Agency in a Box' product offering delivers everything you need to manage your business – all with one provider... us. This product suite offers world-class technology and unrivalled value.

Over the coming months we'll be adding the following features to further boost the impact this technology can make for you!

- + **Lettings & Management Module** – taking it to the next level
- + **Sales Progression Module** – including automated tenant and bank reconciliation
- + **Advanced Finance Module**
- + **HMO Module**
- + **Advanced Maintenance Module** – fully automated solution from tenant to trades person with ability to add agency project mark-up.



If you sign up for our Agency in a Box solution now, you will receive these upcoming product launches as part of your package. If you sign up after these new features have launched, they will become 'paid for' additional products.





# What You Need to Do Getting your data set up

- + Whilst loading up your data is ultimately your responsibility, **we work in partnership with you** to help you import all of your property listings
- + We will need your help to make this **as efficient as possible**, as the relationship at the moment is between you and your current provider
- + Completing your **full data transition is vital** for you to get the most from our fantastic products
- + We recommend that you **keep your existing software running in parallel** with us until we've completed this transition

## Phase 1: Setting up your active property listings:

- + Our immediate priority is getting your active property listings live on your new software
- + On the day of your first payment we start importing data from Rightmove or Zoopla
- + By the end of week 2 we will have all your current property listings available on your new software

### What you need to do:

There will be certain data fields missing which we cannot capture from Rightmove or Zoopla, for example full property address. You will need to complete a missing data form on your Agency Management Console.

Timeframe:  
**2**  
weeks

## Phase 2: Importing your historic records:

- + There is a need to import all of your historic data from your software provider
- + After you have introduced us we will help you with this data transition
- + Some software providers can delay this process, so you may need to help us get this moving

### This can take up to 3 weeks or more

### What you need to do:

- + Introduce us to your software provider by email on the day of purchase – confirming that we are your new provider, and that you give us permission to liaise with your existing provider
- + If your software provider does not send over your data by the end of week 2, you will be responsible for chasing them up to make this happen. You have the relationship with them, and it's your data – making you the best person to do this

Timeframe:  
**3**  
weeks



Please Note: If your current provider delays sending us the data, the delivery time agreed with you will change by the amount of the delay

# Our Delivery Process

## Working in partnership

- + Please **complete your sign-up form** asap
- + **As the data owner**, you are ultimately responsible for the data migration from your current provider but we will work hard to support you with this
- + The **quality of data we receive varies** between providers. You may need to manually enter any missing fields in your Agency Management Console
- + **Our dedicated team** is here to help you complete this data transfer. We can also provide an admin resource for a subsidised nominal fee of £50 per day plus VAT

### Our delivery timeframe

	Us	You
Week 1	Need completed sign-up form	Send back sign-up form 1 hour telephone introduction training
Week 2	We deliver your app and Agency Management Console	Work with us to help manage the data upload process from your current provider
Week 3		
Week 4	Standard website delivered	
Week 5		<b>Book remote training session 1:</b> Lettings & Management and Sales Progression Modules
Week 6	Premium website delivered	<b>Book remote training session 2:</b> Lettings and Management Refresher
Week 7	Deluxe website delivered	<b>Book remote training session 3:</b> Marketing and Automated Social Media
Week 8		<b>Book remote training session 4:</b> Anything else you need training on



From week 3 you can start booking in remote training sessions around your schedule. You do not have to wait until week 5 if you want to get started sooner.

## Technology Partner

# Outstanding value and support

- + **Cutting edge** technology
- + **Dedicated technical support** whenever you need it
- + **Responsive** to your needs

### Our commitment to you

We **commit to delivering outstanding value** to your company through our industry-leading technology solutions. We also provide a highly trained, in-house technical support team, giving unrivalled care - whenever you need it.

### Ongoing development requests

We are **responsive to our customer's needs** and will carry out straight-forward, reasonable\* development requests right away. If you have more time-consuming development needs, we will work out the resources required, and give you a quote and timeframe.

### Our solution

Our **Agency in a Box solution is like a beautiful house**, equipped with everything you need. However, if you want a new extension, we can certainly build it – but additional costs will apply. Simply get in touch and we'll be pleased to take a note of your requirements.



\*Appropriate volumes, at our discretion.



# Your Training Plan

## Getting you started

- + **Introductory hours** telephone training session for every member of staff
- + **Unlimited ongoing refresher training** – simply book yourself in, whenever is convenient for you
- + **Above training fees are included** within your package as standard too

# 1.

**Complete our sign-up form** so we can get you set up quickly

# 2.

**Schedule in your initial telephone training session** with our Technical Support team

# 3.

**Plus, receive your in-person 360° training** at your offices to get you started with your 360° camera

### Our Training Approach

- + **Changing technology providers** and learning new systems, however intuitive they may be, can seem difficult and daunting.
- + **Our introductory training sessions** make this as easy as possible for you - helping you to gain confidence quickly.
- + **We believe in providing the ongoing training** and support you need to make the most of our outstanding products. So, please do make use of this - after all it's included within your package!

### Additional in-person training at your office

- + We are happy to provide **additional in-person training at your office** if you want it. However, we do charge a nominal fee of £300 (plus VAT and travel costs) for a full day.



## Payment Process Subscription Model

As this is a monthly subscription model, there are **no upfront thousands of pounds of costs** for you to get started.



**1. Confirm your order** to your account manager or in your Agency Management Console



**2. Then either;**

- a) Call our finance team who will take your payment by credit or debit card
- or
- b) Pay by credit or debit card in your Agency Management Console



**3. We'll then get straight to work** building your products. Your build will be complete according to the delivery time frames section



**4. You will then automatically pay by credit** or debit card every month for your monthly subscription, on the anniversary of the first payment



## What Happens Next To confirm...

# 1.

We send you a **sign-up form to complete** and return, confirming:

- + Your technical contact
- + Domain registrar login details
- + Website requirements
- + Introducing us to your current software provider so we can get to work on your data transfer and automate your property feeds

# 2.

You **complete a form on your AMC** confirming your active listings and entering any missing data.

# 3.

We deliver an **advanced copy of your website**.  
You enter any feedback into your AMC

# 4.

Your Account Manager returns to your office to **present your final website**, and deliver training on using your 360° camera and Inventory Checker.

# 5.

**Full product delivery.**  
We then provide ongoing remote training and technical support.





# 7 Reasons Why Us Cost-effective, integrated technology solutions for your office

1

## World-class technology

We designed our suite of integrated technology solutions to help Estates and Lettings agents succeed in this demanding industry.

**Our products use world-class, cloud-based technology to deliver maximum value to your business.** This includes, 360° virtual property viewings, mobile-optimised websites, and automated marketing and email communications.

2

## Constantly enhancing our solutions

Our solutions enable you to operate more efficiently, deliver a greatly improved service, and set yourself apart. We constantly develop, test and enhance our products to keep pace with your ever-changing industry.

**We are highly responsive to client feedback, to ensure our products deliver the most value to your business.**

5

## Unlimited users

**Our products are not charged based on the number of users within your office.**

This enables your entire office to benefit from these solutions – at the same affordable price point. We do not believe in charging bolt-on fees to add additional users. We want all your colleagues and clients to be able to benefit from our product range.

6

## Extensive training

We deliver **comprehensive telephone training sessions** on setting up and using our products. You can then book in telephone training sessions with our dedicated technical support team on anything else you need help with.



3

### Unrivalled technical support

Our highly trained, in-house technical support team, ensures you make the most of our powerful solutions. Many companies have outsourced customer service departments, lacking in technical knowledge or accountability. **As your technology partner we commit to providing unrivalled technical support – whenever you need it.**

4

### No contract or upfront costs

**Unlike most providers, we do not tie you into a long-term contract.** We run a monthly subscription service, with no upfront costs. If you do not see the value, you can stop your subscription at any point.

7

### Our humanitarian mission

We aim to use a significant **proportion of our profits to help fight homelessness.** By working in partnership with GNB Properties, you will not only add value to your business, but to society in general.





## **FREE FOR A YEAR!**

**Get your Agency in a Box package free for a year!**

Refer 5 estate agents who purchase the Agency in a Box solution and we'll make your own Agency in a Box package free for a year to say thank you!

Many estate agents typically pay up to £10,000 per year for this range of office management solutions - and use multiple providers. Agency in a Box is a total office management solution from one provider. This reduces the expense and hassle of multiple providers.

At £295 per month (plus VAT) this already represents outstanding value.

**We are offering the unique opportunity to get your entire office management system free for a year! Help us grow our business as we help you grow yours!**

**Thank you.**



Please Note: If any of your referrals were to stop their subscription service with us, you would need to find a replacement to benefit from this offer. Otherwise, you would start paying £295 per month for your Agency in a Box again.





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## Humanitarian Mission

### **Helping your clients find their dream home, whilst helping a previously homeless person to find theirs**

We aim to use a significant proportion of our profits to help fight homelessness. Homelessness can happen to anyone, and has a devastating impact on the individual concerned.

There are over 300,000 homeless people in Great Britain – a shocking statistic for one of the world's largest economies. No one should have to face the dangers or destitution of life on the streets.

By partnering with us, you can deliver the best services and experience for your clients as they search for their new home.

You are also helping us to support people who don't have a home at all.

**Thank you.**

## Trial our software

**Try out our integrated technology solution for your business**

**1.**

Enter your details in this website:

<https://globalnoticeboard.com/getcodes>

**2.**

You will be emailed a code to access the App and Agency Management Console for 48 hours

**3.**

Download demo versions of the Our Properties mobile app (agent and applicant view) and the Agency Management Console

**4.**

Try out these fantastic solutions from the comfort of your own office

# Get in touch!

T: 02037 892 892

E: [gnbproperties@globalnoticeboard.com](mailto:gnbproperties@globalnoticeboard.com)

W: <https://globalnoticeboard.com/estates>







**“I love you lot to pieces, as you know, I recommend you all day long to everyone...How can I complain, since I’ve had it installed my business has doubled.”**

Sequence Properties

**“Anything that I’ve wanted to be done, has been done and quickly...The guys have been great, really helpful and good support from the beginning.”**

Saffron Residential

**“The onboarding has been very good. I’ve been supported whenever I need it. I call to give feedback, and get the support and answers I need.”**

Homes to Move

**“Everything has been spot on...Anything I need, the team takes care of it. If I have any issues I just contact them and they respond right away.”**

Adam Mercer

## **GNB Properties**

T: 02037 892 892

E: [gnbproperties@globalnoticeboard.com](mailto:gnbproperties@globalnoticeboard.com)

W: <https://globalnoticeboard.com/estates>



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